

Response to Overview & Scrutiny Committee regarding key issues and priorities.

Councillor Bob Harris, Cabinet Member for Adult Social Care & Well-being.

Achievements (2008)

- Haringey was awarded a two star rating from the Commission for Social Care Inspection (CSCI) for adult social care in November 2008. The overall judgement was "good" and "promising";
- Haringey's older people's in house residential care homes and homecare service have achieved a rating of *Good* from CSCI;
- Haringey was invited to give evidence to the Independent Inquiry on Access to Healthcare for People with Learning Disabilities as a result of its Overview and Scrutiny review on improving the health of people with profound and multiple learning disabilities, and was highly commended for it in the Centre for Public Scrutiny Good Scrutiny Awards in June 2008;
- Good performance in first three quarters on people of all ages supported to live independently, with up to 60 more older people per week supported by Adult Services to live at home. (CSCI Outcome 2 Quality of Life); and
- Good performance also on carers receiving a specific carers' service or advice and information (CSCI Outcome 2 Quality of Life) and adult social care users receiving self-directed support (CSCI Outcome 3 Making a Positive Contribution).

Priorities (2009/10)

- To continue to provide strong political leadership to adult social care and the Well-Being Partnership Board;
- To sustain the Performance rating of *Good* for Adult Services and to consolidate and improve performance (including improving performance on delayed discharge from hospital and admission prevention);
- To ensure sound, fiscal management and achieve a balanced budget;
- To further strengthen Safeguarding Adult arrangements and implement key recommendations following the Service Inspection of Independence, Well-being and Choice in January 2009:
 - Look actively at setting up a specialist team to support mainstream workers in response to review of 'No Secrets' guidance; and
 - Improve recording of risk assessment and protection plans.
- To improve Quality Assurance (QA) systems/framework including QA audits of Safeguarding and care management; and
- To continue to develop a clear, outcome focused model of service provision, in line with central Government's *Transforming Social Care, Putting People First* agenda:
 - Ensure sound assessment and care planning practices that take account of independence, well-being and choice outcomes;



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- Develop early intervention services:
 - Including the joint rehabilitation strategy with the PCT;
 - Neighbourhood level work with people who have long-term conditions and further enhance signposting and advocacy services for all adults;
- To continue developing, and innovative working with, the 3rd sector and Black and Minority Ethnic communities, for example through excellent market development and management, prevention services and self-directed support;
- To achieve Level 3 of the Equality Standards for Local Government and work towards Level 4;
- To further enhance commissioning for older adults, for example by completing a joint strategy and commissioning plan for older people's mental health services, and commission Extra Care Supported Housing for older adults;
- To revise Haringey's Carers Strategy in line with the 2008 national strategy for carers and continue to further develop services for carers in line with the Local Area Agreement target; and
- To work with the Department for Work and Pensions on income maximisation for Haringey residents even more important during the recession.